

CITY OF ROCKVILLE NEWSLETTER WINTER 2002

# **Rockville Makes Progress On Pedestrian Safety Measures**

The City of Rockville is making significant progress in working with the transportation departments of the State of Maryland and Montgomery County toward establishing safety measures that will protect pedestrians and cyclists

After 12 incidents in a two-month period in which pedestrians were struck by vehicles in the City—including one in which 88-year-old resident Mary Trumbo was killed attempting to cross Route 355—the Mayor and Council held a press conference on Dec. 3 announcing a number of initiatives to ensure the safety of pedestrians.

Proposals affecting State or County roads that run through Rockville require approval of those entities.

Since the announcement of the initiatives, City representatives have met with transportation officials at both levels. The discussions have centered on potential projects, including one that may serve as a state-wide model.

Discussions with Montgomery County have included increased timing of signal lights to allow pedestrians more time to cross wide streets, enhancing crosswalks at certain intersections, adding safety signs and installing more "pedestrian signals" (buttons pedestrians can push to encourage the changing of signal lights).

"Both the State and County have shown that they would be very willing

to work with us," said Mayor Larry Giammo. "Much of what needs to be done was a matter of just having some serious discussions."



The Mayor, Councilmember John F. Hall Jr., City Manager Mark Pentz and Chief of Traffic/Transportation Larry Marcus recently met with officials from the Maryland Department of Transportation.

Marcus said the State was "quite receptive" to working with the City concerning safety improvements at the intersections of Route 355 and Gude Drive; Route 355 and Middle Lane; and Falls Road and Wootton Parkway.

The City also offered to take the lead on a plan that would help communities design better bike paths that safely access schools. This past fall, Rockville opened this type of path leading directly to Julius West Middle School.

"There are a number of projects we are suggesting that we firmly believe will help protect pedestrians," said Giammo. "With each of them, we also are keeping in mind the need to keep traffic flowing steadily. We think we are off to a good start to making these improvements realities."

# **Fighting Off Potholes**

Potholes are a Washington metropolitan area tradition. However, they are not easy to come by on the 140 miles of City of Rockville-maintained roads. A decades-old preventive maintenance project invented by the City's Department of Public Works deserves the credit for keeping local streets smooth year-round.

Rockville's asphalt rehabilitation program ensures that City streets are free from the bumps, cracks and potholes that plague most roadways inside and outside the Beltway.

"The idea behind the annual rehabilitation project is to maintain the asphalt before it breaks down," said Mike Wilhelm, Chief of Rockville's Contract Management Division. "Preventative maintenance is the key to smooth streets, and inevitably, a smooth drive."

The preliminary roadwork begins each winter when City crews pour hot liquid asphalt into cracks that occur on streets throughout the year. When the weather turns warm, a proactive maintenance process known as asphalt rehabilitation occurs. Improvements are made to curbs and gutters. Then, a half-inch coating of asphalt is placed on a street once every 10 to 12 years. A normal road surface will last 25 years before the street breaks down, but Rockville seals each street about

every decade to combat the harmful effects of acid rain and the sun's ultraviolet rays.

The annual project has taken place for more than 40 years, resulting in substantial overall cost savings for the City. This also translates to savings for local drivers whose cars do not suffer the abuse of pot hole-filled streets.

One highly-unusual component of the asphalt-replacement program is that it does not interrupt traffic to a large degree. Normally, traffic on a road receiving maintenance will only be affected between 15 to 30 minutes.

"That is a very small amount of time compared to other places that perform road maintenance," said Wilhelm.

When a street gets more than three inches of asphalt on top of the original layer, the asphalt is milled down and removed and the process starts again with a fresh half inch of asphalt coating.

Streets in the following neighborhoods are scheduled for asphalt rehabilitation in summer 2002:
Chadsberry, College Gardens, Lincoln Park, Markwood, Montrose,
New Mark, Rockcrest, Silver Rock,
Twinbrook, Twinbrook Forest and
Woodley Gardens East.

CALL 301-610-5615 FOR MORE INFO

## Croydon Creek Nature Center: Earth Day Grand Opening

Just minutes away from Rockville Town Center are 120 acres of beautifully preserved forest, open meadow areas and a winding creek bustling with a variety of wildlife. The City of Rockville will soon add a new feature to this natural wonder – the Croydon Creek Nature Center.

Filled with excitement, discovery and live animals that are native to Maryland, the Nature Center will open to the public in February and will celebrate its grand opening on Earth Day, April 21.

When the center officially opens, schools and organized groups can have a naturalist-led program or self-guided visit. Group visits will center on topics such as "Respect the Earth," "Reduce, Reuse, Recycle" and "The Animal Kingdom."

"Hands-on exhibits and interpretive programs will provide educational opportunities to help visitors understand urban wildlife and how positive little environmental changes can yield big results," said Nature Center Director Valerie Oliver.

Scouts will be able to earn merit badges

and work on service projects at the center. A variety of interactive learning tools, such as aquariums, computers and touchable specimens, will be used to teach children about wildlife issues. "Going Buggy," a special exhibit provided by the Virginia Museum of Natural History, will be on display at the center from March 13 to June 13.

The floor of the Nature Center features 38 tiles with animal tracks and footprints. A mixed media mosaic designed by local artist Deidre Saunder covers an entire wall with colorful art. It features hidden fish, eels and dragonflies. Outside the center are a variety of hiking trails.

The center is located in Rockville Civic Center Park, behind the tennis courts and Glenview Mansion. It will be open Monday through Saturday, from 9 a.m. to 6 p.m., and Sundays from 1 to 6 p.m. Admission will be free, but some programs will require fees.

CALL **301-545-5691** FOR MORE INFO



CROYDON CREEK NATURE CENTER — The rustic design of the new center is almost as enticing as the native animals inside. Reclaimed timbers from an old barn at Rockville's Thomas Farm (now the site of the Fallsgrove Development) frame the center's front entrance, windows and walls.

# **Rockville Senior Center Expansion Underway**

The Rockville Senior Center will soon have more space. Thanks to a grant from the Maryland Department of Aging and contributions from Rockville Seniors Incorporated (RSI) and the City, the Senior Center's dining room, kitchen, card room and computer lab will be renovated this year.

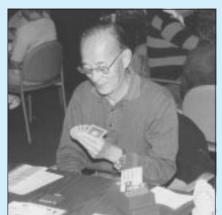
"The Senior Center is bulging at the seems as more people use the facility," said Ron Barber, Chairman of RSI, a fundraising advisory board for the Senior Center which gave \$20,000 toward the renovations. "This renovation is going to make everyone a little more comfortable."

The Maryland Department of Aging awarded Rockville a \$99,375 grant for the project in addition to the RSI contribution. The remaining \$79,375 came from Rockville's Capital Improvement Projects budget.

The dining room, which is used by almost 2,000 local seniors during the week and rented out for functions on weekends and evenings by a variety of groups, will be expanded by 50 percent, adding an additional 500 square feet. The innovative design will feature an abundance of windows.

"The idea is to make seniors feel like they are outdoors, because it is often too hot or cold for them to spend time outside," said Jill Hall, Supervisor of the Rockville Senior Center.

When renovations are complete, the new dining room will be an ideal place to rent for private events, such



The renovations include sound proofing the card room, which is a popular place for recreation activities.

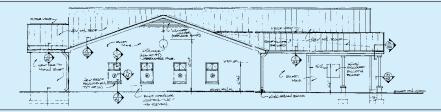
as birthday parties, baby showers and other events.

The Senior Center's kitchen, which has not been renovated since the City moved into the current building about 20 years ago, will be updated as well. The entrance will be improved to accommodate food deliveries and the exhaust system will be replaced so cooking and nutrition classes can be held in the kitchen.

A smaller portion of the grant also will be used to soundproof the card and computer rooms.

The year-long project will begin with a planning and design period this spring, followed by construction in the summer. Completion of the entire project is expected by the end of the year.

CALL **301-309-3025** FOR MORE INFO



# Montrose Community Center Gets a Facelift this Spring

Center will Temporarily Close for Renovations

It has been nearly 20 years since any major renovations have been done to the Montrose Community Center. However, the center commonly used by neighborhood groups and civic organizations will undergo a significant renovation beginning this spring.

Improvements and upgrades to the center, located at 451 Congressional Lane, will include a new roof, more windows, a new awning and additional storage space, both inside and outside of the facility. The bathrooms and doors also will be renovated, making the facility more accessible to persons with disabilities.

The center will be closed during the construction period, which is expected to last for three to four months.

Some groups who use the facility will be moved to another location during construction.

"The City's philosophy is to keep the infrastructure of our facilities at a high quality standard," said Christine Heckhaus, Recreation and Parks Administration Manager for the City of Rockville. "The project will accomplish that for Montrose Community Center."

The Elwood Smith Community Center was opened in October after extensive renovations and that facility has experienced a variety of new and enhanced uses since its rededication.

CALL **301-545-5637** FOR MORE INFO

## **Recreation and Parks Projects**

#### **Hungerford**

Dawson Farm Park • Replacement of the existing wooden bridge • addition of interpretive historical signs and artwork • partial reconstruction of the original granary • design proposal under review • projected completion date fall 2002 • public input will continue to be incorporated into the design

#### **Montrose**

Montrose Community Center • Will be closed while undergoing modernization starting in spring • improvements to include a new roof, more windows and additional storage space • the center will reopen in summer 2002

### **King Farm**

**King Farm Park** • Installation of landscaping is 90 percent complete • remainder will be planted in April

### **General Projects**

**Beall-Dawson Historical Park •** Installation of period lighting • realign and replace brick walkways to correct safety issues • create a dooryard on side of house • construction is underway

**Croydon Creek Nature Center •** Scheduled to open in February • grand opening will coincide with Earth Day on April 21

Croydon Creek Pedestrian Bridge • Existing wooden bridge at the end of Avery Road over Croydon Creek on the grounds of the Rockville Civic Center Park to be replaced • engineering study completed • securing permits • in preliminary design stage • completion in early summer

**Elwood Smith Recreation Center •** Parking lot lights to be replaced in winter 2002

Energy Study • Preliminary energy audit completed fall 2001 • Johnson Controls awarded contract for Phase I energy study for winter 2001-02 • Phase I contract documents currently under review • Phase I projected for completion in summer 2002 • Phase II to begin in fall/winter 2002-03

I-270/Route 28 Bike/Pedestrian Bridge • TEA-21 award for \$3,124,421 has been received from State Highway Administration • under design • separate bridge parallel to Route 28 on south side across I-270 to connect Hurley Avenue and Nelson Street bikeways • construction scheduled for spring 2003 • citizen input will continue to be incorporated into design

**Isreal Park Shelter Improvement •** Existing, aged shelter to be replaced with an updated version • in preliminary design stage.

Millennium Trail • Construction completed on path along Wootton Parkway from Falls Road to Darnestown Road • Norbeck Road path from East Gude Drive to Veirs Mill Road in design, with construction scheduled for 2002 • resurfacing of path along Wootton Parkway from Edmonston Drive to Falls Road scheduled for 2002 • neighborhood and individual citizen input has been, and will continue to be, incorporated into design

Parks Topographical, Tree and Boundary Survey • Project completed • under final review

Playground Equipment Improvements • Replaced equipment at Lone Oak and Welsh Parks during summer 2001 • Equipment to be replaced at Isreal Park, Dogwood Park upper play area and Broome Park

RedGate Golf Course-Bunker Renovation Project • Design phase completed • bidding on hold until FY 2003

**Rockville Senior Center** • Dining room to be expanded • card and computer rooms will be soundproofed • kitchen will be renovated • construction planned for summer

Swim Center • Will remove existing ceramic tiles on the deck surface ramp and bridge areas of the outdoor recreation and deck surface of the tot pool • new color-matched coping stones and brick pavers to be installed • high traffic areas will get nonskid surfacing • outdoor recreational pool will be resurfaced with new cement whitecoat • all other loose or damaged ceramic tiles in the outdoor recreation pool and tot pool will be removed and replaced • dual main drain system to be installed in the tot pool • work scheduled for spring 2002

Tennis Court Lighting • Energy-efficient lighting systems were installed at Woodley Gardens Park, Welsh Park and King Farm Park • lighting systems engineered so they will not operate when the outside temperature drops below freezing • signs will be installed to alert users about lighting restrictions due to temperatures

Wootton Parkway Landscape • Enhancements to be made to existing landscape on Wootton Parkway between Route 355 and Falls Road • designs have been developed • public input will continue to be incorporated into the design

## **Public Works Projects**

#### **Fallsgrove**

Off-site Improvements • The developer of Fallsgrove is required to make improvements in relation to Wootton Parkway (see General Projects below) and several intersections • intersections to be improved include Gude Drive and Research Boulevard; Gude Drive and Gaither Road: I-270 and Shady Grove Road; I-270, Maryland Route 28 and Nelson Street; West Montgomery Avenue and Gude Drive; West Montgomery Avenue and Shady Grove Road; and Shady Grove and Research Boulevard • plans for these improvements are in final review • construction to begin in early 2002 • permits for construction have been issued for the West Montgomery Avenue and Gude Drive intersection

#### **Town Center**

Maryland Avenue Extension • Roadway alignment analysis has been completed on extending Maryland Avenue from Middle Lane to Beall Avenue • survey of the entire block to be accomplished in February

#### **West End**

**Brick sidewalks** • Being installed in the Historic District as part of an ongoing project • sidewalk on Wall Street was completed this past fall • Forest Street and Laird Streets are scheduled for the spring of 2002

### **General Projects**

Asphalt Maintenance/Concrete Maintenance • Projects occur during the summer paving season, although some work can occur in spring and fall • majority of the streets scheduled for asphalt maintenance in the summer of 2002 are in the Chadsberry, College Gardens, Lincoln Park, Markwood, Montrose, New Mark,

Rockcrest, Silver Rock, Twinbrook, Twinbrook Forest and Woodley Gardens East neighborhoods • concrete maintenance is an ongoing contract that precedes the asphalt maintenance work in the same neighborhoods

**Baltimore Road** • Bike path upgrade from Gladstone to Twinbrook Parkway has been designed • bids are being solicited • construction is expected to begin this spring and will be completed by June

Bike/Pedestrian Improvements • Planned for spring 2002 • include Great Falls Road at Maryland Route 28; Maryland Route 355 at Maryland Route 28 and Maryland Route 586; Twinbrook Parkway at Chapman Avenue; and Maryland Route 28 at I-270 and Nelson Street

Mount Vernon SWM • Improvements will be made to Cabin John Creek with modifications to existing stormwater management • sanitary sewer to be replaced and enlarged • construction to start in spring

**Water Main Work •** Will strengthen water distribution system and improve fire flows on Chapman Avenue • main to be replaced in the summer

Wootton Parkway Improvements • New traffic signal and an extra turn lane are being added on Scott Drive at Wootton Parkway to separate right and left turn movements • permits have been issued for construction at that intersection • intersection of Wootton Parkway and Glen Mill Road is being modified so Wootton Parkway continues straight to Darnestown Road • Glen Mill Road will stop at Wootton Parkway • modifications will take place in next six months

# Improvements Planned for Wootton Parkway in Spring

The City of Rockville is striving to make thoroughfares safe and useable for drivers, pedestrians and cyclists.

In the next six months, the City will be realigning Wootton Parkway at Glen Mill Road and will add a traffic signal at Scott Drive. The planned improvements will increase safety at both intersections and help drivers on Wootton Parkway, and the adjacent side streets, navigate the heavy traffic flows that are common during peak driving hours.

Currently, drivers must use Glen Mill Road to get to Darnestown Road from Wootton Parkway. The intersection of Wootton Parkway and Glen Mill Road will be modified so Wootton Parkway continues straight to Darnestown Road, with Glen Mill Road stopping at Wootton Parkway in a "T" intersection. In addition, a new traffic signal and an extra turn lane will be added on Scott Drive at Wootton Parkway, making it easier for drivers to turn left and right onto Wootton Parkway. Due to short sight

distances and heavy traffic, drivers often make quick turns at the intersection.

"The end result will be safer roads and improved traffic flow for City drivers," said Bo Ferguson, Rockville's Project Implementation Coordinator.

None of these projects involve widening Wootton Parkway. ■

CALL 301-315-6507 FOR MORE INFO

# Rockville Bicycle Program Cruises In High Gear

From a 10-mile Millennium Trail to a 10-foot wide non-vehicle bridge that will cross Route I-270, the City of Rockville has its share of bicycle projects in the works. It is all part of the City's Bicycle Master Plan, designed to encourage residents to hop on their bikes whenever possible and ride safely. When completed, the plan calls for about 42 miles of bike paths and lanes. The City's latest effort to encourage transportation on two wheels is to provide bike racks to local businesses. Among the ongoing projects in the Master Plan are:

#### Biking to Work Just Got Easier

The City will provide bike racks and assistance to Rockville businesses that encourage their employees to leave their cars at home and bicycle to work.

Last year, 21 new bicycle parking racks were installed at several key locations in the commercial areas of town to assist residents who shop, tour or commute by bicycle. New bike racks were installed in the Federal Realty Shopping Center (anchored by Magruder's Grocery Store); in front of the Regal Theatre in Town Center; at the Woodley Gardens Shopping Center; and in the parking garages at 51 Monroe Street and the 6110 Executive Office Building. Additional bike rack installations are planned throughout the City this year.

# A Long Path that Will Circle Rockville

The Millennium Trail is well on its way to completion.

When finished, the 10-mile off-road pedestrian/bike path will link a considerable part of the City, following Wootton Parkway, Gude Drive, Norbeck Road and travelling through the new Fallsgrove community. The Wootton Parkway section opened this fall, and the next section, along Norbeck Road from Gude Drive to Veirs Mill Road, is being designed this winter. Construction will begin in late summer.

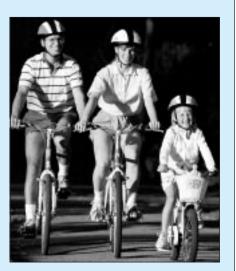
To date, more than \$1.2 million dollars in TEA-21 awards have been assigned to Millennium Trail projects. All intersections along the trail eventually will be upgraded with high-visibility crossings and signage, and in some places, fresh coats of asphalt.

Most of the funding for construction was received through State and Federal

### A Local Bridge Like No Other

The biggest bikeway project the City is undertaking is the bicycle/pedestrian bridge that will cross I-270 and run parallel to Maryland Route 28 (West Montgomery Avenue). The 10-foot-wide multi-use bridge will span I-270. Two ramps will be located on the south side of the existing highway bridge.

Funded through a federal \$3.1 million TEA-21 award distributed through the Maryland State Highway Administration, the bridge will provide a connection to Hurley Avenue, Crofton Hill Lane and Fallsgrove on the west side of I-270 and to Nelson



Street and Adclare Road on the east side. The project is currently in the design phase and will undergo multiple state and federal reviews—as well as public meetings. Construction is scheduled to begin in spring 2003.

"This will provide a well-needed connection to downtown that is currently off-limits to pedestrians and bicyclists," said Betsy Thompson, Outdoor Recreation Program Development Coordinator. "This is a key connection in our bikeway system."

### Leading the Pack On Bicycle Safety

Rockville was recently awarded a federal grant through the Maryland Highway Safety Office to develop a bicycle and pedestrian safety program. The program, which is the first of its kind in the state, will educate elementary school students on how to safely access and use bicycle facilities and pedestrian crossings.

"Ultimately, this educational program will help reduce the number of bicycle and pedestrian injuries and fatalities occurring in the City of Rockville and throughout Maryland," said Debbie Mayer, Bikeway Coordinator for Rockville. "Elementary school students represent one of the largest statistical shares of bicycle and pedestrian injuries."

The safety program will be piloted in Rockville and then installed state wide. The program's curriculum will include a series of lessons, starting with basic pedestrian concepts such as stopping at the edge of the path or curb and looking both ways before crossing the street. Older students will be taught how to handle more complex traffic scenarios such as intersections.

The bicycle component of the program will focus on an array of topics, including the rules of the road, laws pertaining to pedestrians and bicyclists, bicycle handling and how to properly use required bicycle safety equipment.

**Preparing for Future Water Needs** 

There are many infrastructure needs that accompany a city's increased development, and none more important than providing an adequate supply of water. Rockville has been planning for increased water demand throughout the past decade, and will soon have steps in place to address the heightened requirements.

The City has been working with the Maryland Department of the Environment to allow Rockville to increase its maximum daily water withdrawal from the Potomac River from the current eight million gallons per day to a potential 14 million gallons per day. Although there are occasions during dry periods when the City has withdrawn its current maximum, Rockville's average intake is 5.2 million gallons per day, said City Water Treatment Plant Supervisor Bill Sizemore.

However, plans have long been in the works to prepare for the development that has arisen in recent years such as the major projects at King Farm, Fallsgrove and Tower Oaks. Sure to have additional significant impact is the future revitalization of Town Center.

"The City has spent many years

looking to our future needs because of the time it takes to implement these changes," said Sizemore.

The plan to increase intake still must gain formal approval from the Department of the Environment, which will soon conduct a public hearing on the matter. However, much of the work required to increase capacity is either completed or in the design phase.

The City has already completely rebuilt the intake structure, which pumps water from the Potomac to the plant, and upgraded two clarifiers. This spring, work will begin to replace the pumps that push finished drinking water through the distribution system. Plans to build a booster station near Glen Mill Road are in the design stage.

"We believe 14 million gallons per day is as much water as Rockville will ever need," said Susan Straus, Rockville's Chief Environmental Engineer. "But while we are working on increased intake, we simultaneously are working to educate consumers on trying to conserve water year-round. This is an important part of our plan."

Visit the City's Website for a map of City-wide Parks at www.ci.rockville.md.us

## Is That Slide Comfortable?

Community input is a crucial part of planning any project, including playgrounds. But if the monkey bar is too thick or the slide's texture too rough, chances are the playground will not be packed on a Saturday afternoon.

That is why Rockville talks to community groups in planning the replacement of playground equipment. And before most projects move forward, the City turns to the most important consultants of all: the children who use the playgrounds.

"It is great working with children because they are very energetic and they really know what they like. In this case, they are a very helpful focus group," said Mike Critzer, Rockville's Parks Services Manager.

Rockville currently is working on playground equipment replacement projects at Isreal Park, the upper play area of Dogwood Park and Broome Park. The City is in the process of getting citizen input to ensure the new playground equipment at the three parks is challenging, safe and fun for children.

Junior Girl Scout Troop 3344 from Lakewood Elementary School proved extremely helpful in planning Glenora Park in Rockville two years ago. The girls pitched in to help select playground equipment by going to various parks throughout Montgomery County and playing on swings, slides and monkey bars in an effort to determine what equipment playground users might like



best. They submitted their suggestions to Critzer, who drew up a series of playground designs based on the troop's suggestions and his own safety considerations.

The playground at Glenora Park was designed for children 5 to 12. It is complete with a climbing wall, periscope, talk tubes, swinging bridge, musical center, swings, slides, a glide and more.

The troop's members were rewarded in several ways for their contributions. Each junior girl scout earned an Architecture and Dabbler badge. And every time they see Glenora Park bustling on sunny afternoons, they have the satisfaction of knowing they made major contributions to the project's success.

Each year Rockville budgets money to replace aging playground equipment.

Citizens are encouraged to call the City to learn how to become involved in upcoming playground equipment replacement projects in their neighboorhood.

CALL 301-309-3035 FOR MORE INFO



# A New Look To a Historic Venue

Glenview Mansion Improvements Highlight Civic Center Park Changes

When it came to fixing up the house, the City of Rockville faced a few more challenges than the normal homeowner. Recently, the City addressed the needs of Glenview—the Cityowned mansion that was built in 1838.

Glenview and its surrounding 30 acres has been owned by the City since 1957. Today, it is the focal point of Rockville's 153-acre Civic Center Park, which also includes the F. Scott Fitzgerald Theatre and The Cottage — a charming playhouse built by one of the previous owners for their only child, that has been renovated into a quaint meeting facility.

Located at Baltimore Road and Edmonston Drive, Civic Center Park is carved into a unique setting of open space and trees nestled in a suburban environment.

"It is the best-kept secret in Rockville," said Civic Center Superintendent Lew Dronenburg. The mansion has attracted much interest from planners of personal events (such as weddings) and business parties and meetings. The 2002 calendar, however, still has some prime dates available. And the City will now book major events up to 18 months in advance for Rockville residents (15 months in advance for non-residents).

The theatre, which also hosts corporate events, has a new accessible corri-

dor and box office. The renovated Cottage, which seats about 20 people, can comfortably accommodate small conferences and retreats. However, it was the mansion that has received the most upgrades recently. Among the improvements:

- More than 15 layers of paint were removed from exterior surfaces and those surfaces were repainted, giving the mansion a fresh clean
- The front concrete sidewalks were replaced with wider inlaid flagstone walks that eliminate steps to the gardens and Cottage and include the installation of an accessible ramp from the living room to the garden level.
- Several sections of the roof were replaced with striated slate to match deteriorated original slates.
- The windows on the second floor now have ultraviolet film installed to cut down on harmful solar rays and to help deflect unwanted heat from the mansion porches.
- New pendant fixtures were installed in the Arcade to give better illumination to the back bar area.

"We have really given a classic old place a vibrant fresh look," said Dronenburg. ■

CALL **301-309-3001** FOR MORE INFO

### **Important City of Rockville Phone Numbers**

Here are some important City of Rockville numbers that you might want to cut out and stick on the refrigerator for later reference:

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Emergency Water/Sewer	301-309-3093
Emergency Public Works Maintenance	301-309-3010
Neighborhood Services	301-309-3115
Parks Administration	301-309-3330
Public Works Administration	301-309-3220
Public Works Operations	301-309-3010
Public Works Utilities	301-309-3022
Refuse/Recycling	301-309-3094
Tree Maintenance Requests	301-309-3033
Water Treatment Plant	301-309-3080

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